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## Snow Leopard (10.6) - POS•IM Diamond

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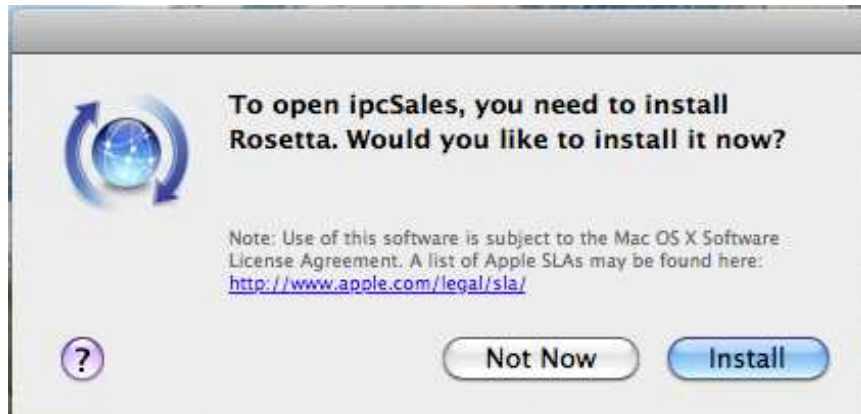
<b>Date Modified:</b>	9 Nov 09	<b>POS•IM Version:</b>	4.5.17 +
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### SUBJECT:

Getting POS•IM Diamond to work on Snow Leopard (10.6)

### DISCUSSION:

We have been testing and working with Apple's new operation system 'Snow Leopard' (10.6). We are happy to report that POS•IM Diamond and currently supported hardware work just fine. There are a few things to be aware of though. POS•IM Diamond uses a program called Rosetta on Intel Macs, this program is not installed by default in Snow Leopard. When POS•IM is launched for the first time you will see the following box...



Simply click "Install" and Rosetta will be downloaded and installed. If you do not have an internet connection, Rosetta can be installed from the Snow Leopard install disk.

NOTE: We have had reports from customers who have the keyboard locking issues in Mac OS X 10.5 (Leopard) that the issue is still present in Mac OS X 10.6 (Snow Leopard). In fact, the issue is actually worse in Snow Leopard. In Leopard the keyboard just locked up and now the keyboard locks up and Sales Client crashes.

If you never had the keyboard locking issues in Leopard there is no evidence that suggests you will have the issue in Snow Leopard. If you have the Leopard locking issues then the best idea would be to stay on Leopard until we have more info.

UPDATE 09 Nov 09: We reported the above issue to Apple immediately after Snow Leopard was released and we have been notified that 10.6.2 will fix the crashing issue. Please update to Snow Leopard 10.6.2 as soon as possible.